



Rates and Concession Services

CUSTOMER CONFIRMATION

Written Consent of Centrelink eServices

Purpose of Consent

This consent will be used for the sole purpose of authorising Services Australia to provide information to the Shire of Toodyay to assess your eligibility in relation to concessions provided by the Shire of Toodyay.

Privacy Collection Notice

The Shire of Toodyay collects personal information on this form, and information obtained through Centrelink Confirmation eServices, for the purpose of assessing, administering and reviewing eligibility for rates concessions, rebates and related services.

The information collected will be used only for purposes directly related to determining, administering and reviewing concession eligibility, or as otherwise authorised or required by law.

The Shire of Toodyay may disclose your personal information to Services Australia.

Providing the requested information and consent is voluntary. However, if you choose not to provide the requested information or consent to the Centrelink Confirmation eServices enquiry, the Shire may be unable to assess your eligibility for a concession, rebate or service.

You may request access to, or correction of, personal information held about you by contacting the Shire of Toodyay.

Further information about how the Shire manages personal information is available in the Shire's Privacy Policy at: <https://www.toodyay.wa.gov.au/privacy-statement.aspx> or by contacting the Shire on (08) 9574 9300.

Privacy Acknowledgement

☐ I have read and understood the Privacy Collection Notice.

Customer Authorisation

I _____ (customer name) authorise:

- Shire of Toodyay to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink customer details and concession card status to enable the business to determine if I qualify for a rates concession/rebate.
- Services Australia to provide the results of that enquiry to Shire of Toodyay.

Rates and Concession Services

I understand that:

- Services Australia will collect, use and disclose personal information to Shire of Toodyay including my name/address and concession card type and status to confirm my eligibility for relevant rates concession/rebate.
- this consent, once signed, remains valid while I am a customer of Shire of Toodyay unless I withdraw it by contacting Shire of Toodyay or Services Australia.
- I understand that Shire of Toodyay will disclose my personal information to Revenue WA for the purposes of administering the rates concession/rebate.
- I can get proof of my circumstances or details from Services Australia and provide it to Shire of Toodyay so they can determine my eligibility for relevant rates concession/rebate.
- if I withdraw my consent or don't alternatively provide proof of my circumstances or details, I may not be eligible for the rates concession/rebate provided by Shire of Toodyay.

Customer Confirmation

Do you confirm that you have read and understood the information above, and that you give your consent for Shire of Toodyay to use Centrelink Confirmation eServices to confirm your details with Services Australia?

- ☐ Yes.
- ☐ **No** (*I will verify my details another way*)

Full Name	
Assessment Number	
Centrelink Customer Reference Number	
Signature	
Date	
Office Use Only <i>This form is to be retained by the Shire of Toodyay for the purpose of assessing, administering and reviewing eligibility for applicable concessions, rebates or services.</i>	