



# RESIDENTIAL BIN SERVICE

The Shire of Toodyay provides a Residential Bin Service to ensure all households have access to safe, reliable, and environmentally responsible waste management.

To make this service fair and sustainable, under legislation it is applied uniformly to all residential properties.

This means that all eligible properties are charged the annual Residential Bin Service fee, regardless of how often bins are used.

## KEY REASONS FOR THE MANDATORY SERVICE



### Public Health and Safety

Proper waste disposal helps prevent litter, pests, and pollution. A universal system ensures every household contributes to a cleaner and healthier community.

01



### Fairness and Equity

By applying the same service charge across all properties, costs are shared equally. Exemptions for some households would increase costs for others.

02



### Sustainability of the Service

Waste collection requires ongoing investment in staff, vehicles, fuel, maintenance, and landfill management. A consistent fee structure ensures the service can continue long-term without disruption.

03





## FREQUENTLY ASKED QUESTIONS

### 1 Do I have to pay if I don't use the bin service?

Yes. The charge is mandatory for all residential properties. Even if you produce very little waste, the service must always remain available to you.

### 2 Why can't the service be opt-in only?

An opt-in system would create unfairness and make the service unaffordable, as fewer people paying the fee would mean higher charges for others.

### 3 Can I apply for a reduced fee?

The Shire is not permitted to grant individual exemptions or discounts. However, residents experiencing financial hardship may be able to access flexible payment options or support services.



## WHAT DOES THE SERVICE INCLUDE?



Weekly general waste collection (red and green lidded bins)



Fortnightly recycling collection (yellow-lidded bin)



Disposal of waste at licensed facilities that aptly adheres to environmental regulations



## SUPPORT FOR RATE PAYERS

The Shire understands that some residents may experience financial or personal hardship. If you are struggling to meet payment obligations, please contact the Shire's Customer Services team on **(08) 9574 9300** to discuss assistance options.



## NEED HELP?

For further details about waste services, visit our Shire of Toodyay website at [toodyay.wa.gov.au](https://toodyay.wa.gov.au)

Alternatively, contact the Shire Office on **(08) 9574 9300** or send us an email at [records@toodyay.wa.gov.au](mailto:records@toodyay.wa.gov.au)