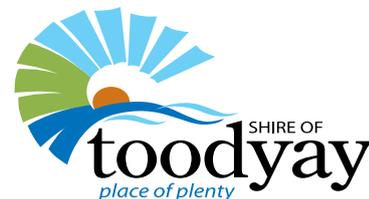




Toodyay Visitor Centre 2021/2022 Partnership Application



Business Name:

Business Address:

ABN:

Postal Address:

(if different from above)

Contact Person:

Facebook: @

Phone:

Mobile:

Email:

Website:

Description of business to go on the Toodyay Visitor Centre website. Include facilities, bedding configuration, special conditions etc. (attach separate page if required):

Is the business accredited with the Tourism Council of WA? Yes No

Attachments

Copy of Public Liability Insurance

Images for the website & slideshow

Copy of Local Government Approvals

2021/2022 Annual Partnership Fees (inclusive of GST)

Local Toodyay Business

\$105

Non-Local Business

\$157.50

Local Toodyay Non-Profit

\$52.50

Brochure racking only

\$50

Optional - Business panel on the Toodyay Info Bay

\$55

Business panels are for Toodyay businesses only and are subject to availability.

Additional Annual Sign Advertising Fee of \$105 will be invoiced each financial year

TOTAL

Agreement

I have read, understand and agree to abide by the Terms and Conditions for partnership.

Signed

Date

Terms and Conditions

Receipt of application does not guarantee acceptance of a membership with the Toodyay Visitor Centre. Acceptance or otherwise of an Application of Membership will depend on the information supplied and relevant compliance with statutory requirements. Refused applicants will have the application and applicable fee returned.

Partners and Visitor Centre staff shall deal with one another in a friendly, considerate and professional manner.

Partner Responsibilities

- It is the responsibility of partners to have all necessary licenses, insurance policies and statutory approvals required to operate their business in agreement with any local, state and federal authorities, and within the law.
- Partners shall use their best endeavours to enhance the local tourism industry by providing a quality product or service, delivered with the highest standards of integrity.
- Partners shall not advertise or promote their business in misleading or deceptive ways.
- Partners shall be respectful to each other and conduct their businesses in a spirit that upholds co-operation and understanding.
- Partners shall strive to be fair and objective when asked for information about another partner's services and shall not disparage the services offered by another partner.
- Partners shall endeavour to address any visitor/client complaints promptly and courteously.
- If a partner receives a complaint from a visitor about another partner, the latter should be informed as soon as possible to afford them the opportunity to resolve the problem.
- Where partners provide promotional material for use or display in the Toodyay Visitor Centre or the toodyay.com website, the material shall be accurate and professional in presentation. The Centre reserves the right to refuse to display material that is not of an acceptable standard. Partners must provide sufficient information and images to enable the preparation of the website listing.
- Partners are responsible for delivering display material to the Toodyay Visitor Centre at their own expense.
- Partners shall advise the Toodyay Visitor Centre of any changes to
 - » opening hours/seasons
 - » product/service charges
 - » new or discontinued services

Toodyay Visitor Centre Responsibilities

- Toodyay Visitor Centre staff shall at all times be fair, impartial and accurate in providing information to visitors and shall not promote or favour the interests of one partner over those of another partner.
- The management and staff of the Toodyay Visitor Centre have a duty to represent all partners and shall not unfairly discriminate against any partner.
- Where practical and relevant, the Toodyay Visitor Centre will communicate to all partners any significant changes to another partner's product/service.
- Information brochures supplied by the partner will be displayed in the Toodyay Visitor Centre, provided the information is accurate and professionally presented.
- Our partners live web hyperlink will be listed on the toodyay.com website.
- The Toodyay Visitor Centre retains the right to cease promotion of any operator who acts in a manner considered to be unprofessional or that would potentially bring the operations of the Centre into question or disrepute.
- The Toodyay Visitor Centre retains the right to cease the promotion of any operator or attraction that it considers poses public safety or liability concerns.
- The Toodyay Visitor Centre has the right to cease promotion of the partner if it is found that requirements for Public Liability Insurance, relevant approvals and licences for operation of the business are not satisfactory.
- Promotional brochure, Info Bay panel & website listings will be removed after one month of non-payment.